

ISSUE 22



MILLENNIUM

MAGAZINE

**HEATING THINGS
UP WITH
AQUA HOT**

PREVOST® AWARE
*Keeping you safe
on the highway*



KEY WEST BOUND
Escape the cold!

PREVOST
The ultimate class.



JOY TO THE WORLD!

a letter from the Editor!



What brings you Joy? Not to be confused with happiness, Joy has the element of surprise. Pure pleasure mixed with excitement, a rush

of delight, and throw in that spark that comes when the stars are perfectly aligned and you're caught in a moment of pure bliss. Spark! You have found joy! Can you hear the angels singing?

As you read this I'm probably out on the mountain on my snowboard in search of my joy. For me it's that feeling when I've got the perfect edge on fresh powder and there's not another soul in sight. I've got my tunes playing in my ear. This year it'll probably be Katy Perry's "Roar" or something equally mind numbing but with a stirring beat. I'll be singing all the wrong words at the top of my lungs. It will be joyful...at least for me!

What's your joy? For some of our clients it's when they take delivery of their new custom coach or for others it's the feeling they get when they hit the road for an adventure. Whatever it is, I bet it takes you back to your childhood when joy was a natural part of your existence.

I felt challenged by my Joy List. The first five items came so quickly. But then I began to search, to watch, looking for those moments of joy. I realized that I was surrounded by them. I just needed to acknowledge them. I challenge each of you to make your own list. If you're like me you'll find that most of your joy comes from family and food!

We wanted our holiday issue to be like the gift that keeps on giving so we've packed it full of recipes, travel ideas, safety information and for you last minute shoppers in need of the perfect gift for that hard to shop for guy our inventory is located on pages 14 & 15.

It's easy to be joyful with our Connections! couple featured on page 13. With their ready smiles and easy laughter Whit & Linda are such fun to be with. And if you're in need of a good time, just head to our featured destination, Key West. With great food, tons of activities and unbelievable sunsets it's like joy in a bottle! And if you need a little nudge to get the party started try one of our Holiday Cocktails on for size.

For Nelson and I, we love that we get to take part in helping our clients realize their dreams. We at Millennium understand that we have the opportunity every day to help bring those dreams to life and we feel blessed to be part of it. As you enjoy the holiday season with friends and family make sure to take time, leave space and create opportunity for joy to find its way in.

From our family to yours, may your holiday be filled with Love, Laughter and Joy!

Much love and Safe Travels,

Evelyn
Chief Cook and Bottle Washer



What brings me Joy!

1. Making my husband laugh
2. Riding my snowboard
3. When my teenagers want to snuggle
4. Seeing the Lords hand in something
5. Christmas morning
6. Pecan pie
7. Finding four leaf clovers
8. Freshly baked bread
9. Using the snooze button
10. Dancing with my husband
11. Snow falling
12. When my kids score a goal
13. The first bite of Big Daddy's Mac N Cheese
14. Remembering what I forgot
15. Cake in a Cup!





*Changing the World...
One Luxury Motorcoach at a Time*

Mission Statement

To Design and Build the most Technologically Advanced, Reliable, Luxurious, and User Friendly coach in the world, to continually lead the industry in Innovation, always striving to be better, and then stand behind all that we do with Integrity and the Commitment to always do right by our customers. To accomplish this we must always stay true to these guiding Principles:

Our Culture

To work with **Honor** and **Integrity**, as a **Team**. To best serve our customers and the business. To bring **Passion** to everything we do. To lead with our **Character**, to achieve with our **Work Ethic** and to succeed with our **Vision**.

Our Employees

We build a **Great Coach** by first building a **Great Team**, one that treats each other with **Respect** and **Appreciation**. Together we will **Encourage**, **Teach** and **Motivate** each other to be **Awesome**, and accomplish greatness!

Our Product

Our commitment to **Innovation**, **Quality**, **Our Customer's Needs** and the willingness to always **Strive to be Better** ensures that we will continue to produce the most Remarkable Luxury Coaches in the world.

Our Partners

We acknowledge the **Hard Work** of those who partner with Millennium to help us make our brand the number one luxury coach on the road today. It's through their **Commitment** to their product and team that we are made even better.

Our Clients

When we bring our **Best** and are **Fully Engaged** and **Committed to our Clients**, we are able to provide **Excellent Customer Service** and create **Customers for Life**. We value our **customers above all else**. We will never take them for granted, never forget their needs, and will never stop being thankful for their commitment to us. In return we commit to always being there for them.

HEATING THINGS UP WITH AQUA-HOT



Here at Millennium we specialize in sourcing the “Best of Class” for each product we use on our coaches. This means we focus on reliability and performance rather than price or name brand. This often means we are first to market with new products and technologies and are often the only converter implementing a particular product. These instances generate lots of questions from the industry. We recently added a new section to our web site entitled FAQ: Frequently Asked Questions where we address a lot of these topics. In upcoming issues we’ll be reprinting a lot of these Q&A’s but for the whole scoop visit the About section of our web site.

FAQ: Why do you use Aqua-Hot and not a Webasto heating system?

History

In 1984 Vehicle Systems, now named Aqua-Hot, introduced the first true hydronic heating system to the RV market. This system was specific to motorhomes and was designed to produce quiet interior heat and on-demand hot water in quantities greater than the standard RV 2.5 gallon water heater tank. The idea was born from, you guessed it, a motor home owner. Mr. Hap Enander wanted a better heating system on his coach so he built one. That system is Aqua-Hot.

How it works

Hot water on demand is very important for everyone. Conventional electric water heater tanks are obsolete and are being replaced all over the country with tankless water heaters. These heaters produce hot water right before it is delivered to the appliance, faucet or shower. The absence of a tank (tankless) eliminates the need to make, carry and store hot water. Increasing the space we have for storage. Consistent interior heating is also very important, it is a matter of comfort and performance nothing more nothing less.

Size

The Aqua-Hot system is compact in size compared to the alternative. It’s like having 3 different types of heating systems all built into one. Basically, the system uses hot liquid (boiler fluid) to heat potable water, heat the engine, and heat the interior of the coach or other compartments. This system is similar to radiant heat installed in most northern homes. Aqua-Hot uses their own Tribirdhot™ technology to create heat from diesel fuel when dry camping, electric power when connected to shore utility, and engine heat when driving or idling. The Aqua-Hot replaces a plethora of hardware including electric water heater tanks, copper piping running inside the coach, a multiple of control valves, fittings and pumps. This is a well-designed system that works well even during the harshest conditions. I know, I have used coaches with and without it, and Aqua-Hot is the superior system.

Value added

An Aqua-Hot system in comparison with its competitors has a higher initial cost to the coach builder, but at the same it creates value for the retail customer. People are often shocked when I tell them that some million dollar plus coaches do not have this system installed as a standard. At the end of the day when you’re sitting in your coach with your towel wrapped around you waiting for the hot water to rejuvenate, you will not be thinking “at least I saved a few dollars” you will be thinking “I need a coach with Aqua-hot.”

Service

Service is paramount to Millennium and we have been extremely pleased with the response and attention to detail the Aqua-Hot service department provides. One of Millennium’s Core values; **INNOVATION AND IMPROVEMENT** is shared by Aqua-Hot.

FEATURES

- Quiet Heating
- Even Heating
- Fume Free
- Instant Hot Water
- Low Emissions
- Added Value
- Nationwide Service
- Unlimited Hot Water on demand
- Efficient

If you have not experienced the reliability and convenience of an Aqua-Hot system you’re missing out!

Key West

Looking to get away from the cold and escape to a southern paradise? Key West lets you enjoy all of the comforts of the Caribbean without having to leave your coach. You can choose to get lost in relaxation or follow our guide to make the most of your time on the island.



Eat at Blue Heaven, which happens to be more of an experience than a place to eat a quiet meal. Don't be fooled by the roaming chickens, the food is so good that the restaurant has become its own well-known destination in Key West. Whether you're trying their pancakes or *Scallops Provencal*, you'll be surrounded by good vibes and the festive sound of live entertainment.

729 Thomas St.

Visit the **Ernest Hemingway Home and Museum**, home to one of America's most honored and respected authors. Hemingway lived in the heart of old Key West for 10 years. Enjoy 30 minute guided tours through the gardens that are home to more than 40 polydactyl (six toed) cats.

907 Whitehead St.



Shop at FantaSea for an array of unique items from around the globe. Each item is created by nature or carefully crafted by hand, exhibiting the owner's passion for seashells and shell collecting. Whether you are seeking a fond memory of your vacation or looking for the perfect home accessory, you're sure to find it here.

620 Duval St.



Listen to classic Motown and funk music at **Schooner Wharf Bar**, voted "Best Local Bar" 6 years in a row. You don't want to miss the quintessential musical storytelling during the day and nighttime favorites from the Key West Soul Party at night. Dancing is not mandatory, but strongly encouraged.

202 William St.



EVENTS

January 12th, 2014

Car Show featuring Florida Keys Southernmost Car Club: This show is for lovers of classic cars, hotrods, motorcycles and anything on wheels. There will be music, a people's choice trophy, a 50/50 raffle and more.

February 4-10th, 2014

29th Annual Winter Star Party: As many as 600 amateur and professional astronomers from around the world will attend, attracted by the chance to view the Southern Cross and other southern constellations. The Florida Keys are among the only places in the contiguous United States where those celestial objects can be seen.

February 8-10th, 2014

Civil War Days Heritage Fest: The whole family can see demonstrations of period instruments, clothing and weapons, and witness as uniformed soldiers swarm an oceanfront fort, assaulting it from every point as cannons roar and belch fire.

PREVOST® INNOVATIONS - KEEPING YOU SAFE ON THE HIGHWAY

In the midst of the holiday season, the excitement of travelling to see our loved ones can sometimes overshadow our awareness of hazardous road conditions. Slippery roads and decreased visibility make for a dangerous combination. Here are some great Millennium features that will keep you and your coach out of harm's way this winter:

Prevost® Aware - Adaptive Cruise Braking by Bendix® can mean the difference between a costly crash and a close call. Here at Millennium, we've integrated this technology into the dash, which minimizes clutter and driver distraction while providing our owners that extra bit of built in safety. Stationary object alert can provide extra warning for metallic objects such as stopped vehicles blocking the lane of travel, day or night. Drivers receive both audible and visual alerts to ensure that they can take action in due time.

The active intervention features of the system are automatically activated when cruise control is turned on and the speed is "set." Using a small radar sensor mounted on the front of the coach, the system sends out a radar signal up to 500 ft. in front of the vehicle, tracking up to 32 objects in its range. The default set following distance for Prevost is 1.7 seconds.

The Bendix® ESP® Stability System, helps drivers maintain control of their vehicles during loss of control and rollover events by applying select brakes and reducing throttle, slowing the vehicle down, and helping to keep the driver in control.

The Bendix® ESP® system goes further than roll stability-only systems to help maintain vehicle control. The addition of the yaw and steering angle sensors provide enhanced performance of the system on slippery surfaces, such as rain-slicked, snow-covered or icy pavement. This system is designed for long-term performance with minimal maintenance. As a feature on select vehicles, this system can help provide for millions of miles of safer driving for thousands of over-the-road drivers.



THE MILLENNIUM DIFFERENCE – CUSTOMER CARE PROGRAM

Meet the Team!



Jim Brennan
Customer Care Manager

There's no doubt that we have a large team here, it takes a lot of talented people to build the world's greatest luxury coaches. But while customer service is a top priority for everyone, here at Millennium we have an entire department focused on it! As our Customer Care Manager, Jim Brennan is responsible for making sure that every client experiences the "Millennium Difference."

Hailing from a small town in Massachusetts, Jim definitely brings those small town values to our team. He's always the first to pitch in when someone needs help and we'd surely vote him "Most Likely to bring about World Peace." He's the only member of our team that would probably usher a spider outside rather than squash it with his shoe, but it's that very characteristic that makes Jim so perfect for taking care of our customers.

Jim got his start in the automotive electronics industry and has been building and servicing luxury motorhomes for the past 15 years. When he's not in the shop, you'll find him at car shows, watching NASCAR, or hanging out with his two beautiful daughters who are the apples of dad's eye.

Q: Can you give us an overview of Millennium's Customer Care program?

A: Orientation consists of introducing owners to every square inch of their coach, whether it be walking them through how to turn on their TV or giving them driving tips. A customer's time in orientation will depend on their experience and comfort level, but I recommend that owners stay as long as they can. I also make regular follow-up calls to check-in on owners and answer any questions they might have after they leave.

Q: When are you introduced to the owner?

A: It depends on the type of coach they've bought. When it's a custom build, I'm involved in the entire process to make sure that the customer gets what they want. Our service doesn't end when they leave the property; owners can always call us with questions or concerns. We want owners to be completely confident and comfortable with their coach so that they can fully enjoy their time on the road.

Q: What techniques do you use to make the new owners feel comfortable?

A: There's a lot to learn and it can be overwhelming at times. I find that a hands-on approach works best, especially when we're going through the technology in the interior of the coach. I like to demonstrate certain features of the coach and then have the owner duplicate what I'm doing. It's very important that I show them as many components as possible, so they know exactly what I'm talking about when I try to help them solve a problem over the phone. Having been production manager has given me the experience that ensures that customers are talking to someone who knows the ins and outs of the coach.

Q: How has the Customer Care program evolved over the years?

A: We've simplified the communication process between the owner and Millennium. Before, there would be numerous departments involved and the customer would sometimes get confused on whom to reach out to when they had a question. Now they know exactly who to get in touch with and if I don't know the answer, I know the people who do. We want to make sure that we're listening to customers so that we know what does and doesn't work. Customer feedback is vital to product improvement.



HILL COUNTRY



*Golf cart accessible
course just minutes
from your home*

A ONE OF A KIND RV PORT/RESIDENCE GATED COMMUNITY

LOCATION... Beautiful Sunny Florida

LOCATION... 30 Minutes North of Tampa

LOCATION... Easy Access, 15 Minutes to I-75

HWY 301, Dade City • Pasco County, FL
One Acre Lots - For More Information: 352-895-3709

www.hillcountryluxuryestates.com

COUNTRY ESTATES



Beautiful, peaceful surrounding country-side

- 37 Beautifully Planted One Acre Lots
- Outstanding Views
- Paved, Wide Streets With Underground Utilities
- Private Wells And Waste-Water Treatment
- Protective Covenants Governed by Home-Owners
- Local Fire & Police Protection
- Uniquely Designed For Low Maintenance
- Superb Construction Materials, For Any Weather Threat
- Customer Selected Amenities & Decor
- Secure, Fully Enclosed RV Port/Garage
- Options For Decorative Patio Designs
- One of a Kind
- Observation & Entertaining Decks
- Pull Through Garages Optional

PASCO-DADE DEVELOPMENT, INC.


877-322-0190

www.millenniumluxurycoaches.com



CHRISTMAS COCKTAILS

~ Three great drinks to try out at the Holiday Party! ~



When the time comes that you can't look another Santa cookie in the eye but you're still wanting something warm and tasty, may we suggest a Christmas Cocktail? We've rounded up a great selection of holiday drinks that put you in the mood for some Christmas Cheer. The Aztec Hot Chocolate has a hint of cayenne to provide that oh so subtle kick. Of course you can't go wrong with Spiced Apple Cider and the Coconut Eggnog "Coquito" is just a new spin on an old favorite.

Sit back, relax and Enjoy!

AZTEC HOT CHOCOLATE

The only thing better than chocolate is chocolate with a kick!

Ingredients:

6 cups milk
10 ounces chopped dark chocolate
1/4 teaspoon cinnamon
A pinch or two of cayenne (optional)
Marshmallows/cinnamon sticks for garnish

Preparation:

In a pot combine the milk and chocolate. Melt the chocolate over low/medium heat, stirring constantly. Once melted and the mixture is warmed through stir in the cinnamon and cayenne (if using). Serve hot!



"COQUITO" COCONUT EGGNOG

No Latino Christmas celebration is complete without a little Coquito. Just a sip and you'll be transported to the islands!

Ingredients:

| | |
|---|------------------------------------|
| 1 pt. half-and-half | 4 cinnamon sticks (3 1/2 in. long) |
| 1 teaspoon whole cloves | 5 large egg yolks |
| 1 can (14 oz.) sweetened condensed milk | 1 can (14 oz.) coconut milk |
| 1 1/4 cups light or dark rum (optional) | Ground cinnamon |

Preparation:

Heat half-and-half, cinnamon sticks, and cloves in a saucepan, stirring, until boiling. Remove from heat and let stand for 1 hour. Strain and return to pan. Whisk egg yolks and sweetened condensed milk into half-and-half. Cook, stirring constantly over medium heat, until mixture reaches 160° (don't boil). Stir in coconut milk. Let cool, then chill at least 3 hours and up to 3 days. Buzz half of mixture at a time in a blender until frothy. Pour into a bowl and stir in rum if you like. Ladle into glasses and sprinkle with ground cinnamon.



SPICED APPLE CIDER

Nothing takes us back to our childhood faster than a warm cup of Spiced Apple Cider. You can kick it up a bit by adding a bit of Rum and you MUST garnish with the cinnamon stick. We insist!

Ingredients:

4-5 cups apple juice,
1/2 teaspoon cinnamon
1/4 teaspoon nutmeg
3 ounces spiced rum (optional)
Cinnamon sticks and apple slices to garnish

Preparation:

In a small pot heat the apple juice, spices and rum (if using) over low/medium heat. Stir often while the mixture is heating so the spices will blend into the juice (you don't want any spice clumps). Once it's hot pour into two mugs and garnish with apple slices and cinnamon sticks. Serve warm.



QUIET. DEPENDABLE. POWER.



POWER TECHNOLOGY SOUTHEAST, INC.

634 STATE ROAD 44 • LEESBURG, • FLORIDA 34748-8102 • (352) 365-2777 • Fax (352) 787-5545

Email: POWERTECH@POWERTECH-GEN.COM • www.PowerTech-Gen.com

PARADISE AT A BETTER PRICE

There's no better vacation getaway, or property investment for the price, than our one-of-a-kind waterfront sites. We are less expensive than other Class A RV resorts, with better amenities and a world-class marina.* We are a fisherman's dream and a nature lover's paradise. Come enjoy our meticulously landscaped brick paver pads, 100 amp hook-ups, and free Wi Fi. How about our resort-style pool, historic clubhouse, spa, fitness center and movie theater? Right next door are the best seafood restaurants in the Gulf at Everglades City, and there's world class shopping and cultural activities in nearby Naples and Marco Island. We believe, and you will too, that nothing compares to Everglades Isle!

Bring that luxury motor coach in and see for yourself,
call 239 695 2600,
or visit us at www.evergladesisle.com.



*Independent price survey conducted June 2012 of rental and sale prices listed by similar Class A resorts in Florida, Alabama and across the U.S.



CONNECTIONS!

Meet Whit and Linda

Whit and Linda hail from Memphis, Tennessee but you'll most likely run in to them on the road visiting with family and friends. Their adventure first started when they purchased an RV as an alternative to constantly staying at hotels during business trips. 9 years later, their Millennium gives them the flexibility to visit their college-aged kids, who happen to be scattered around the country, whenever they want.



A few years ago the couple stopped by Millennium to get their AC replaced on the way back from the Blue Ridge Mountains and somehow ended up buying a coach. Whit says, "I could take my business anywhere else, but the service here is hard to come by. We consider Nelson and Evelyn to be family." Whit and Linda love how their coach plays such a huge part in their social lives, especially the great friends they've met through their travels and the rallies they've attended. It was extremely important that they be able to host guests in their new coach, which is why they insisted on including a bath and a half in their floorplan; Millennium was happy to deliver.

They feel so lucky to be surrounded by people who share their passion for the RV lifestyle and quality coaches. "It's not about the glitz and glitter, you can tell that Millenniums are first class and that no shortcuts have been taken. There's no wasted space, I can't think of anything that I would change. You can tell that Nelson and Evelyn travel in their coaches and then incorporate great ideas from their experience."

Their favorite places to visit are Pelican Lake Resort in the winter and Petoskey, Michigan during the summer time. Whit says, "We can head out from Memphis and its 1,000 miles in either direction, give or take." They never thought that they would enjoy travelling as much as they do, but they're already planning on heading out to Colorado in the near future.

"It's the only way to travel." Linda loves not having to pack and that they're able to pick up and go whenever they want. Whit doesn't get tired of driving because the journey is so enjoyable. They don't like wasting their time at airports and

dealing with delays, that's why they avoid flying as much as they can. You won't find Linda driving because she prefers to make the sandwiches and she'd much rather be enjoying looking out the large windows with nothing blocking the view, which they'd like to point out, is another thing you can't do in a car.

They agreed that their most memorable experience during their RV journey was when Evelyn TP'd their campground and coach at a rally a few years back. She claims to be innocent, but Nelson has video proof of the act of vandalism. "Those are the kind of fun people you meet, it's amazing," says Whit.



Whit & Linda having fun at a Millennium Rally

INVENTORY

2012
Millennium
H3 45 S-2
#550



2011
Millennium
XLII S-2
#551



INVENTORY

2010
Featherlite
H3 45 S-2
#552



2003
Millennium
XLII S-2
#539





Millennium Luxury Coaches
 1601 Dolgner Place
 Sanford, Florida 32771

PRESORTED
 STANDARD
 US POSTAGE PAID
 MID-FLORIDA, FL
 PERMIT NO. 20590

3M *Spot Free Wash* **ZEP**
PAINT PROTECTION FILMS

Stainless Steel • Wax & Polishes • Rims
 Invisashield Installation • Tree Scratch Removal
 Oxidation Removal • Clearcoat Sanding & Buffing

**Call
 For A
 Quote!**



Always Imitated...Never Duplicated!!!

Paul Newman's
**Dazzling
 Detailing**

**Over 10 Years in
 Central Florida!**

**Now Serving
 Northern
 Michigan!!**



Paul J. Newman
407.948.9284
dazzlingdetailing@live.com

1-877-232-0100